### **Overview**

- Who we are / what we do.
- About your business.
- Reasons to have a website.
- What makes a high growth business.
- Business systems + a websites purpose.
- Case study: New digital business launch.
- Website and conversion rate tips.
- Ways to drive traffic to your business.



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### Scorchsoft – What we do

### **Websites and apps on both web and mobile.** Established for 6 years – Operating UK and abroad.

We keep you abreast of **advances in technology**. Allowing clients to maintain a **professional internet presence**. **Maximise the return** on your marketing budget.



### **Clients** ...business with over 100 clients including:



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### **Question for the audience**

### Why do you want a website?

### What's the point?



### **12 Reasons to have a website**

Websites – A hub for marketing and business operations

- Educate / sell to customer.
- Sales channel / ecommerce.
- Build trust.
- SEO / Convert searches.
- Automate a process.
- Content marketing.
- Recurring revenue / SaaS app.
- Innovate using tech (e.g. web apps).

- Generate / warm / convert leads.
- Video.
- Staff / customer resources.
- Hub for all efforts.

**81%** of shoppers conduct online research before buying.

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### **Question for the audience**

### Do you have a **business idea** yet, if so **what?**

### What is your **plan of execution?**



### **CENTS – Define your business**

Control	
Entry	
Need	
Time	
Scalability	

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## Control



### Control

- Do you own it?
- Can someone else pull the rug from your feet?
- Can you change supplier?
- How about enter a new market?

- EBay seller vs. brand with own shops.
- Your product vs. someone else's.



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### Entry

- What makes it hard for others to compete?
- Are there barriers to entry?
- Required investment?
- Data.
- Patents / trademarks / legal.
- Unique brand.

• "It won't work because..." – solutions to this.



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Need



### Need

- Solved a market problem?
- What value have you created?
- Unique selling points / Value proposition.
- Have you created desire?

• Make/provide it **because others want it**, not just because it is what you like/are good at.



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Time



### Time

- Is the business tied to your time?
  E.g. freelance builder vs building firm.
- Selling someone else's product vs. someone selling yours.
- Delegate and grow by delegating.

• Your time vs. your money.



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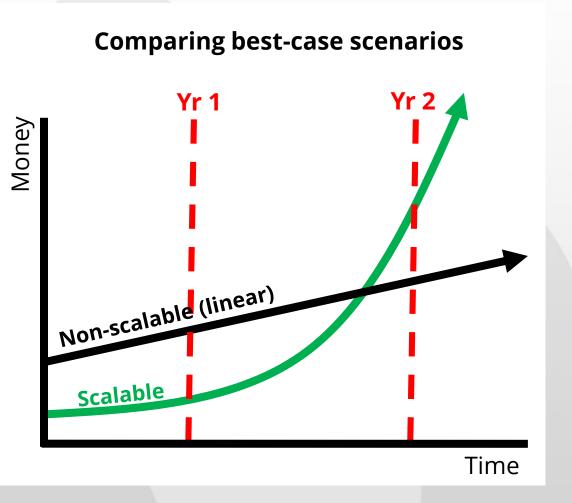
# Scalability



### **Scalability**

- Given the perfect set of circumstances how fast could it grow?
- E.g. Speed to go from 1 customer to 1,000,000.

• Think about barriers to rapid growth (people, you, process, cost).



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### Scorchsoft - CENTS

- May not be able to tick all immediately.
- Service = cash flow. But tied to time.
- Have a plan to tick more over time.

Control	
Entry	$\bigcirc$
Need	
Time	$\bigcirc$
Scalability	$\bigcirc$

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### **Question for the audience**

### How did your business score?

... and why



### Types of business system

### Distribution

(E.g. Franchises, television marketing, ecommerce)

#### • Rental

(E.g. Housing, parking, patent, licences)

• Computer

(E.g. Internet/software)

#### • Content

(E.g. Books, blogs, magazines)

#### Human-resource

(E.g. Selling time as a service, law, etc)



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Websites ... Not just a digital leaflet

Websites can be central to achieving **CENTS** 

- C: You own it, you built it, you can change it.
- **E:** Time to build is a barrier, as is the data / IPR.
- **N:** Content, service, app, solution.
- **T:** A website sits on a computer. Computers don't sleep.
- **S:** Automated systems scale better than human ones.

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## Case Study

## Using Scorchsoft to Launch a new business



### **Team / Shareholders**



Aimee, Andrew, Jodie, Ben

Andrew

Runs a web/app development business.

Aimee

Photographer for film and TV.

• Jodie

Founder and MD of a social media agency.

• Ben

Experienced professional model.



### Deciding to launch ... the preliminary stuff

- 1. Had idea met to discuss.
- 2. Explored market need, tested idea in market.
- 3. Rough marketing plan (actions & results).
- 4. Analysis of cash flow / profit / investment needed.
- 5. Sign shareholders agreement and registered business.
- 6. Set up bank + buy insurance.

Now it's about the execution of the idea.



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### **MODL App**

- Platform for bookers to find and place work with pro-models.
- Models sign up for an account.
- Bookers list jobs and find ideal match.
- Payment is seamless and happens in-app.
- Bookers pay 75% less compared with typical agency fee's.
- Models get paid on time and at fair rates.

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### **MODL App - CENTS**

**Control**: We own the platform + site & data entirely.

Entry: Difficulty to build database of quality models.

App build cost, cost to bring to market properly.

✓ **Need:** Sluggish market in need of a shake-up. Agents cost lots.

**Time:** As much as possible done in app. Automated.

✓ **Scalable:** Potential to go from nothing to global.

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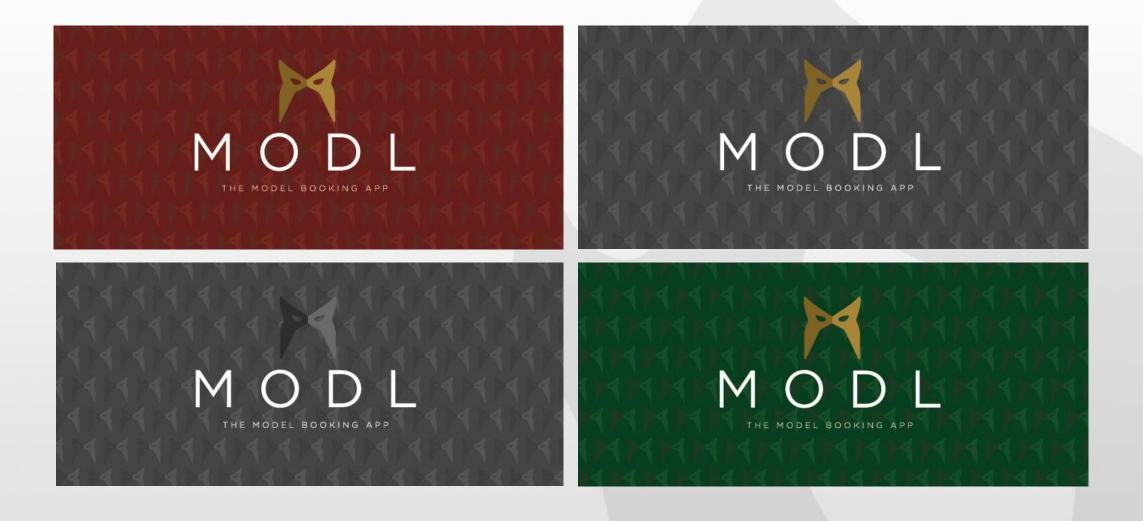
### **Question for the audience**

### What should the MODL app site have on it?

... and why

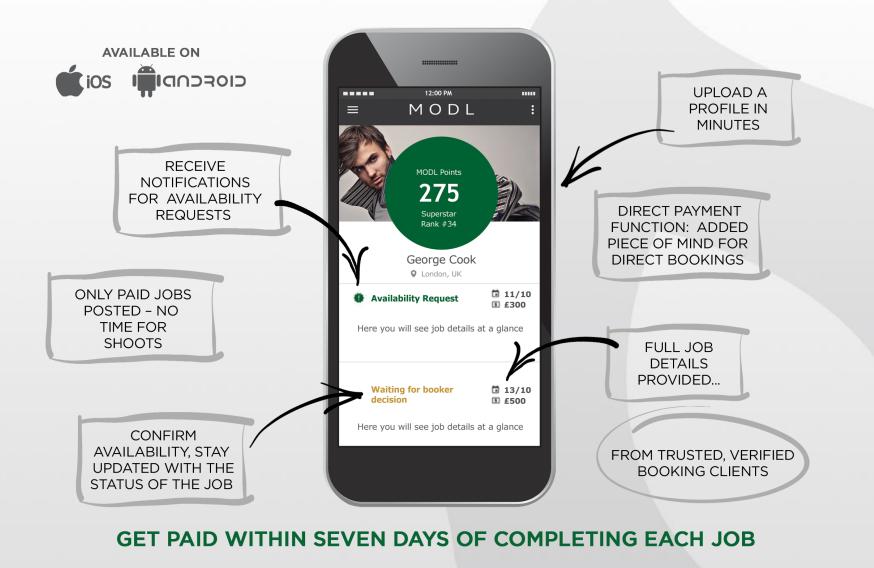


### The branding... faceless



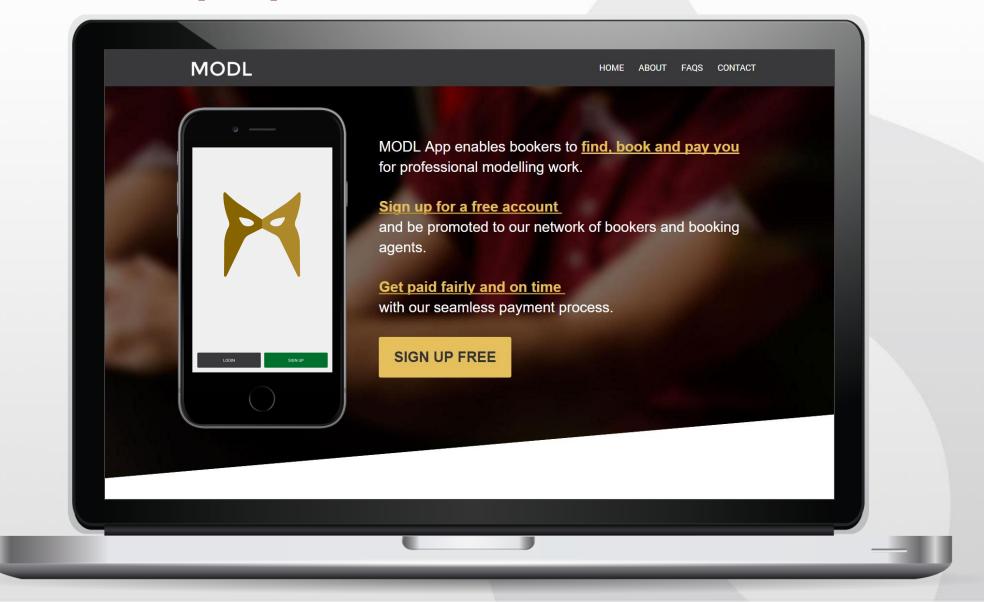
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### Model value proposition ... step 1 = sign up models



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### Website – value proposition



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### Website - objection handling

#### Your shit life now

You are paid MONTHS after completing a job

You receive availability checks without details of the job, the fee or an exact date

and are left "holding a date" forever

You spend time managing multiple agencies

You are left chasing usage payments

You attend 'request' castings with 100+ models in attendance

You take dodgy direct bookings to cut out agents fees

Your agencies treat you like an employee (when they work for you!)

You have to check your emails multiple times per day

Your agency charges you a "web fee" or something else equally bullshit

Poor job briefs - you take two suitcases worth of clothes and wear none of it

#### Your amazing life with MODL

Get paid within 7 days of completing a job

Only jobs with specific dates, fees and details permitted and be notified as soon as another model has been confirmed for a job

Optimise just one profile - MODL

Receive usage payments automatically

No castings (or know how many are attending it!)

All bookers are verified and pay before you do the job

No stupid agents

Get a push notification when your availability has been requested

No, zero, zilchos fees to the model, ever

Receive a detailed, specific brief before every job

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### Website - conversion

#### Download the app to make your free profile

Make more money. Manage your time. Be a pro.



#### Take control of your career

MODL app has been designed for models and bookers, simplifying the process of booking models and saving money and hassle.

The app makes payment easier and more secure, whilst bookers save around 75% of the agency fee on every job.

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### Primary CTA ...there is no way back

MODL	REGISTER FOR A FREE PRO-MODEL ACCOUNT: YOUR EMAIL	
MODL is a mobile app that enables bookers to <u>find, book</u> <u>and pay you</u> for professional modelling work.	PASSWORD	
<u>Sign up for a free account</u> and be promoted to our network of bookers and booking agents. <u>Get paid fairly and on time</u> with our seemless payment	INVITE CODE (OPTIONAL)	
process.	Sign up using a friends invite code to both be awarded 100 MODL points. I AGREE TO THE MODL TERMS AND CONDITIONS	
Our Model account is for professional models. Looking to book models? Click here to register for a booker account.	Register	

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## Landing page example





### Landing page A

#### Get your free Discounts4Dancers Merchant account:

- Attract new customers to your business by offering discounts and promotions to our users.
- Designed for local businesses.

DISCOUNTS

- Limit your offers to just the locations you wish to target.
- We don't charge offer listing fees, and you don't need to pay us a commission.
- You can unpublish submitted offers at any time.
- Simple 2 minute registration process.

'Merchant' accounts can list offers on our platform but are unable to redeem offers from other suppliers. To be able to redeem offers you would need to sign up for a regular dancer account and this part of our service is being launched in Summer 2016. Click Here to request to be notified when our dancer account signup process becomes available.

Please fill out the follow	wing fields to signu	p:	
Your email 👔			
andrew@scorchsoft.co	om		
Password 🕐			
Your first name			
Your last name			
Business phone numb	er		
Business address			
Submeter address			



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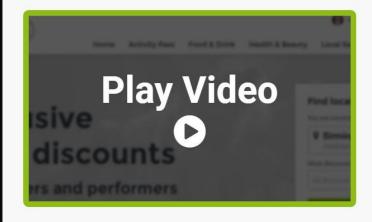
### Landing page B

DISCOUNTS

ANCERS

Free 'Merchant Account' Sign up

Andrew Ward 🗸



Attract new people to your business by offering a promotion to our users.

**Sign up** to our Discounts4Dancers 'Merchant Account' to claim your **free listing**.

SIGN UP FOR FREE



### 300% higher conversion with version B.



### Landing / conversion page top tips

- Handle objections.
- Keep value proposition clear.
- Think about the fold.
- Have one clear call to action (or limit).
- Convey trust.
- Optimise for mobiles.



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### **General good practice**

- ✓ Value proposition (again!).
- ✓ Decide on logical page hierarchy.
- ✓ Link to social platforms.
- ✓ Write blogs for SEO.
- ✓ Install Google Analytics.
- ✓ Do A/B testing.
- ✓ Have calls to action on all pages.
- ✓ Check your site loads quickly.
- ✓ Think about the 'fold'.

- ✓ Mobile optimised (responsive).
- ✓ Have "About" page.
- ✓ Collect emails (for value asset)
- ✓ Consistent brand.
- ✓ Use compelling pictures.
- ✓ Give users useful info.
- ✓ Make info easy to find.
- ✓ Optimise page META info.
- ✓ Use 'open graph' tags.

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### **Question for the audience**

# How are you planning to drive traffic (visitors) to your website?



### Ways to drive traffic ...marketing channels

- SEO (Organic).
- Social media marketing.
- Direct mail campaigns.
- Telesales (telephone).
- Display network advertising.
- Business networking.
- Email marketing.
- Word of mouth.
- Video advertising (YouTube).
- Pay per click advertising.
- Traditional PR.
- Blogging and content marketing.

- Magazine/paper/print advertising.
- Collaborations / partnerships.
- Endorsements (books, shows, anywhere).
- Door-to-door.
- Canvasing.
- Shop frontage.
- Billboards and posters.
- Television advertising.
- Radio advertising.
- Exhibitions.
- Webinars.
- Talk at a seminar / public speaking.

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## **Questions?**

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